

Space project management

Risk management



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Foreword

This Standard is one of the series of ECSS Standards intended to be applied together for the management, engineering and product assurance in space projects and applications. ECSS is a cooperative effort of the European Space Agency, national space agencies and European industry associations for the purpose of developing and maintaining common standards.

Requirements in this Standard are defined in terms of what shall be accomplished, rather than in terms of how to organize and perform the necessary work. This allows existing organizational structures and methods to be applied where they are effective, and for the structures and methods to evolve as necessary without rewriting the standards.

The formulation of this Standard takes into account the existing ISO 9000 family of documents.

Significant changes between this version and the previous version are:

- The text has been aligned with ISO 17666:2003 "Space systems Risk management" standard;
- DRDs for "Risk management policy document", "Risk management plan" and "Risk assessment report" have been included.

This Standard has been prepared by the ECSS Management Panel, reviewed by the ECSS members and approved by the ECSS Steering Board.

This version B cancels and replaces ECSS-M-00-03A.





Introduction

Risks are a threat to project success because they have negative effects on the project cost, schedule and technical performance, but appropriate practices of controlling risks can also present new opportunities with positive impact.

The objective of project risk management is to identify, assess, reduce, accept, and control space project risks in a systematic, proactive, comprehensive and cost effective manner, taking into account the project's technical and programmatic constraints. Risk is considered tradable against the conventional known project resources within the management, programmatic (e.g. cost, schedule) and technical (e.g. mass, power, dependability, safety) domains. The overall risk management in a project is an iterative process throughout the project life cycle, with iterations being determined by the project progress through the different project phases, and by changes to a given project baseline influencing project resources.

Risk management is implemented at each level of the customer-supplier network.

Known project practices for dealing with project risks, such as system and engineering analyses, analyses of safety, critical items, dependability, critical path, and cost, are an integral part of project risk management. Ranking of risks according to their criticality for project success, allowing management attention to be directed to the essential issues, is a major objective of risk management.

The project actors agree on the extent of the risk management to be implemented in a given project depending on the project definition and characterization.





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Scope

This Standard defines, extending the requirements of ECSS-M-00, the principles and requirements for integrated risk management on a space project; it explains what is needed to implement a project-integrated risk management policy by any project actor, at any level (i.e. customer, first level supplier, or lower level suppliers).

This Standard contains a summary of the general risk management process, which is subdivided into four (4) basic steps and nine (9) tasks. The implementation can be tailored to project specific conditions.

The risk management process requires information exchange among all project domains, and provides visibility over risks, with a ranking according to their criticality for the project; these risks are monitored and controlled according to the rules defined for the domains to which they belong.

The fields of application of this Standard are all the space project phases. A definition of project phasing is given in ECSS-M-30.

When viewed from the perspective of a specific programme or project context, the requirements defined in this Standard should be tailored to match the genuine requirements of a particular profile and circumstances of a project.

NOTE Tailoring is a process by which individual requirements of specifications, standards and related documents are evaluated, and made applicable to a specific programme or project by selection, and in some exceptional cases, modification and addition of requirements in the standards.

[ECSS-M-00-02A, Clause 3]





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Normative references

The following normative documents contain provisions which, through reference in this text, constitute provisions of this ECSS Standard. For dated references, subsequent amendments to, or revisions of any of these publications do not apply. However, parties to agreements based on this ECSS Standard are encouraged to investigate the possibility of applying the most recent editions of the normative documents indicated below. For undated references the latest edition of the publication referred to applies.

ECSS-M-00 Space project management — Policy and principles

ECSS-P-001 Glossary of terms



Terms, definitions and abbreviated terms

3.1 Terms and definitions

For the purposes of this document, the terms and definitions given in ECSS-P-001 and the following apply.

3.1.1

acceptance of (risk)

decision to cope with consequences, should a risk scenario materialize

- NOTE 1 A risk can be accepted when its magnitude is less than a given threshold, defined in the risk management policy.
- NOTE 2 In the context of risk management, acceptance can mean that even though a risk is not eliminated, its existence and magnitude are acknowledged and tolerated.

3.1.2

(risk) communication

all information and data necessary for risk management addressed to a decision-maker and to relevant actors within the project hierarchy

3.1.3

(risk) index

score used to measure the magnitude of the risk; it is a combination of the likelihood of occurrence and the severity of consequence, where scores are used to measure likelihood and severity

3.1.4

individual (risk)

risk identified, assessed, and mitigated as a distinct risk items in a project

3.1.5

(risk) management

systematic and iterative optimization of the project resources, performed according to the established project risk management policy



3.1.6

(risk) management policy

describes the organization's attitude towards risks, how it conducts risk management, the risks it is prepared to accept and defines the main requirements for the risk management plan

3.1.7

(risk) management process

consists of all the project activities related to the identification, assessment, reduction, acceptance, and feedback of risks

3.1.8

overall (risk)

risk resulting from the assessment of the combination of individual risks and their impact on each other, in the context of the whole project

NOTE Overall risk can be expressed as a combination of qualitative and quantitative assessment.

3.1.9

(risk) reduction

implementation of measures that leads to reduction of the likelihood or severity of risk

NOTE Preventive measures aim at eliminating the cause of a problem situation, and mitigation measures aim at preventing the propagation of the cause to the consequence or reducing the severity of the consequence or the likelihood of the occurrence.

3.1.10

residual (risk)

risk remaining after implementation of risk reduction measures

3.1.11

resolved (risk)

risk that has been rendered acceptable

3.1.12

risk

undesirable situation or circumstance that has both a likelihood of occurring and a potential negative consequence on a project

NOTE Risks arise from uncertainty due to a lack of predictability or control of events. Risks are inherent to any project and can arise at any time during the project life cycle; reducing these uncertainties reduces the risk.

3.1.13

(risk) scenario

sequence or combination of events leading from the initial cause to the unwanted consequence $\,$

NOTE The cause can be a single event or something activating a dormant problem.

3.1.14

(risk) trend

evolution of risks throughout the life cycle of a project



3.1.15

unresolved (risk)

risk for which risk reduction attempts are not feasible, cannot be verified, or have proved unsuccessful: a risk remaining unacceptable

3.2 Abbreviated terms

The following abbreviated terms are defined and used within this Standard:

Abbreviation Meaning
IEC International Electrotechnical Commission





Principles of risk management

4.1 Risk management concept

Risk management is a systematic and iterative process for optimizing resources in accordance with the project's risk management policy. It is integrated through defined roles and responsibilities into the day-to-day activities in all project domains and at all project levels. Risk management assists managers and engineers by including risk aspects in management and engineering practices and judgements throughout the project life cycle. It is performed in an integrated, holistic way, maximizing the overall benefits in areas such as:

- design, construction, testing, operation, maintenance, and disposal, together with their interfaces;
- control over risk consequences;
- management, cost, and schedule.

This process adds value to the data that is routinely developed, maintained, and reported.

4.2 Risk management process

The entire spectrum of risks is assessed. Trade-offs are made among different, and often competing, goals. Undesired events are assessed for their severity and likelihood of occurrence. The assessments of the alternatives for mitigating the risks are iterated, and the resulting measurements of performance and risk trend are used to optimize the tradable resources.

Within the risk management process, available risk information is produced and structured, facilitating risk communication and management decision making. The results of risk assessment and reduction and the residual risks are communicated to the project team for information and follow-up.

4.3 Risk management implementation in a project

Risk management requires corporate commitment in each actor's organization and the establishment of clear lines of responsibility and accountability from the top corporate level downwards. Project management has the overall responsibility for the implementation of risk management, ensuring an integrated, coherent approach for all project domains.



Risk management is a continuous, iterative process. It constitutes an integral part of normal project activity and is embedded within the existing management processes. It utilizes the existing elements of the project management processes to the maximum possible extent.

4.4 Risk management documentation

The risk management process is documented to ensure that the risk management policies (see Annex B) are well established, understood, implemented and maintained, and that they are traceable to the origin and rationale of all risk-related decisions made during the life of the project.

In addition to the risk management policy document, two key documents are established:

- risk management plan describing the implementation of the risk management process (see Annex C), and
- risk assessment report for communicating the identified and assessed risks as well as the subsequent follow-up actions and their results (see Annex D).



5

The risk management process

5.1 Overview of the risk management process

The iterative four-step risk management process of a project is illustrated in Figure 1. The tasks to be performed within each of these steps are shown in Figure 2.

Step 1 comprises the establishment of the risk management policy (Task 1) and risk management plan (Task 2), and is performed at the beginning of a project. The implementation of the risk management process consists of a number of "risk management cycles" over the project duration comprising the Steps 2 to 4, subdivided into the seven Tasks 3 to 9.

The period designated in the illustration with "Risk management process" comprises all the project phases of the project concerned. The frequency and project events at which cycles are required in a project (only three are shown in Figure 1 for illustration purposes) depend on the needs and complexity of the project, and need to be defined during Step 1. Unforeseen cycles are required when changes to, for example, the schedule, technologies, techniques, and performance of the project baseline occur.

Risks at any stage of the project are controlled as part of the project management activities.



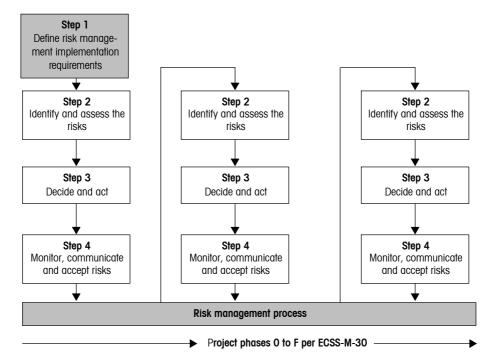


Figure 1: The steps and cycles in the risk management process

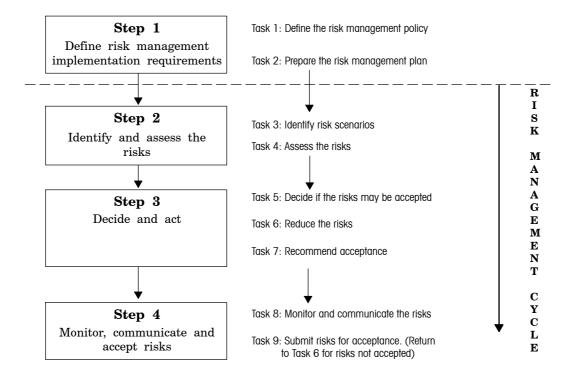


Figure 2: The tasks associated with the steps of the risk management process within the risk management cycle



5.2 Risk management steps and tasks

5.2.1 Step 1: Define risk management implementation requirements

5.2.1.1 Purpose

To initiate the risk management process by defining the project risk management policy and preparing the project risk management plan.

5.2.1.2 Task 1: Define the risk management policy

The following activities are included in this task:

- a. Identification of the set of resources with impact on risks.
- b. Identification of the project goals and resource constraints.
- c. Description of the project strategy for dealing with risks, such as the definition of margins and the apportionment of risk between customer and supplier.
- d. Definition of scheme for ranking the risk goals according to the requirements of the project.
- e. Establishment of scoring schemes for the severity of consequences and likelihood of occurrence for the relevant tradable resources as shown in the examples given in Figures 3 and $4^{\ 1)}$.
- f. Establishment of a risk index scheme to denote the magnitudes of the risks of the various risk scenarios as shown, for example in Figure 5^{2} .

Score	Severity	Severity of consequence: impact on (for example) cost
5	Catastrophic	Leads to termination of the project
4	Critical	Project cost increase > tbd %
3	Major	Project cost increase > tbd %
2	Significant	Project cost increase < tbd %
1	Negligible	Minimal or no impact

Figure 3: Example of a severity-of-consequence scoring scheme

Score	Likelihood	Likelihood of occurrence
E	Maximum	Certain to occur, will occur one or more times per project
D	High	Will occur frequently , about 1 in 10 projects
C	Medium	Will occur sometimes, about 1 in 100 projects
В	Low	Will seldom occur, about 1 in 1000 projects
A	Minimum	Will almost never occur, 1 of 10 000 or more projects

Figure 4: Example of a likelihood scoring scheme

¹⁾ In the examples, five categories are used for illustration only; more or fewer categories or designations are also possible.

²⁾ In the example, risk magnitude categorization ("Red", "Yellow", "Green") is used for illustration only. Different designations are also possible.



- g. Establishment of criteria to determine the actions to be taken on risks of various risk magnitudes and the associated risk decision levels in the project structure (as in the example in Figure 6) $^{3)}$.
- h. Definition of risk acceptance criteria for individual risks.
 - NOTE The acceptability of likelihood of occurrence and severity of consequence are both programme dependent. For example, when a programme is advancing new research, technology development or management, a high probability of a consequence that quickly increase the cost can be acceptable.
- i. Establishment of a method for the ranking and comparison of risks.
- j. Establishment of a method to measure the overall risk.
- k. Establishment of acceptance criteria for the overall risk.
- Definition of the strategy for monitoring the risks and the formats to be used for communicating risk data to the decision-makers and all relevant actors in the project hierarchy.
- m. Description of the review, decision, and implementation flow within the project concerning all risk management matters.

Likelihood	ł			Co	isk Index: mbination (ity & Likelil	
${f E}$	Low	Medium	High	Very High	Very High	
D	Low	Low	Medium	High	Very High	
\mathbf{C}	Very Low	Low	Low	Medium	High	
В	Very Low	Very Low	Low	Low	Medium	
A	Very Low	Very Low	Very Low	Very Low	Low	
	1	2	3	4	5	Severity
		"Red"		"Yellow"		"Green"

Figure 5: Example of risk index and magnitude scheme

³⁾ In the example, risk magnitude designation, acceptability, and proposed actions are used for illustration only. Project-specific policy definitions can be different.



Risk index	Risk magnitude	Proposed actions
E4, E5, D5	Very High risk	Unacceptable risk: implement new team process or change baseline – seek project management attention at appropriate high management level as defined in the risk management plan.
E3, D4, C5	High risk	Unacceptable risk: see above.
E2, D3, C4, B5	Medium risk	Unacceptable risk: aggressively manage, consider alternative team process or baseline – seek attention at appropriate management level as defined in the risk management plan.
E1, D1, D2, C2, C3, B3, B4, A5	Low risk	Acceptable risk: control, monitor – seek responsible work package management attention.
C1, B1, A1, B2, A2, A3, A4	Very Low risk	Acceptable risk: see above.

Figure 6: Example of risk magnitude designations and proposed actions for individual risks

5.2.1.3 Task 2: Prepare the risk management plan

The risk management plan typically contains the following data:

- a. Description of the project risk management organization including its role and responsibility.
- b. Summary of the risk management policy.
- c. The risk management-related documentation and follow-up concept.
- d. The scope of risk management over the project duration.

5.2.2 Step 2: Identify and assess the risks

5.2.2.1 Purpose

To identify each of the risk scenarios, to determine then, based on the outputs from Step 1, the magnitude of the individual risks and, finally, to rank them. Data from all project domains are used (managerial, programmatic, technical).

5.2.2.2 Task 3: Identify risk scenarios

The following activities are included in this task:

- a. Identification of the risk scenarios, including causes and consequences, according to the risk management policy.
- b. Identification of the means of early warning (detection) for the occurrence of an undesirable event, to prevent propagation of consequences.
- c. Identification of the project objectives at risk.

5.2.2.3 Task 4: Assess the risks

The following activities are included in this task:

- a. Determination of the severity of consequences of each risk scenario.
- b. Determination of the likelihood of each risk scenario.
- c. Determination of the risk index for each risk scenario.
- d. Utilisation of available information sources and application of suitable methods to support the assessment process.
- e. Determination of the magnitude of risk of each risk scenario.



f. Determination of the overall project risk through an evaluation of identified individual risks, their magnitudes and interactions, and resultant impact on the project.

5.2.3 Step 3: Decide and act

5.2.3.1 Purpose

To analyse the acceptability of risks and risk reduction options according to the risk management policy, and to determine the appropriate risk reduction strategy.

5.2.3.2 Task 5: Decide if the risks may be accepted

The following activities are included in this task:

- a. Application of the risk acceptance criteria to the risks.
- b. Identification of acceptable risks, the risks that will be subjected to risk reduction, and determination of the management decision level.
- c. For accepted risks proceed directly to Step 4; for unacceptable risks proceed to Task 6

5.2.3.3 Task 6: Reduce the risks

The following activities are included in this task:

- a. Determination of preventative and mitigation measures/options for each unacceptable risk.
- b. Determination of risk reduction success, failure, and verification criteria.
- c. Determination of the risk reduction potential of each measure in conjunction with the optimization of tradable resources.
- d. Selection of the best risk reduction measures and decision on priorities for implementation, at the appropriate decision making level in the project according to the risk management plan.
- e. Verification of risk reduction.
- f. Identification of the risks that cannot be reduced to an acceptable level and presentation to the appropriate management level for disposition.
- g. Identification of the reduced risks for which risk reduction cannot be verified.
- h. Identification of the risk reduction potential of all risk reduction efforts with respect to the overall risk.
- i. Documentation of the successfully reduced risks in a resolved risks list; and the unsuccessfully reduced risks in an unresolved risks list: present the latter to the appropriate management level for disposition.

5.2.3.4 Task 7: Recommend acceptance

The following activities are included in this task:

- a. Decision options for acceptance of risks.
- b. Approval of acceptable and resolved risks.
- c. Presentation of unresolved risks for further action.

5.2.4 Step 4: Monitor, communicate, and accept risks

5.2.4.1 Purpose

To track, monitor, update, iterate, and communicate, and finally accept the risks.



5.2.4.2 Task 8: Monitor and communicate the risks

The following activities are included in this task:

- a. Periodical assessment and review of all identified risks and updating of the results after each iteration of the risk management process.
- b. Identification of changes to existing risks and initiation of new risk analysis needed in order to decrease uncertainties.
- c. Verification of the performance and effect of corresponding risk reduction.
- d. Illustration of the risk trend over the project evolution by identifying how the magnitudes of risk have changed over project time.
 - An example of a risk trend for technical risks, which are main risk contributors at the first project milestone, is provided in Figure 7^{4} . S1, S2 and S3 are three risk scenarios.
- e. Communication of the risks and the risk trend to the appropriate level of management.
- f. Implementation of an alert system for new risks.

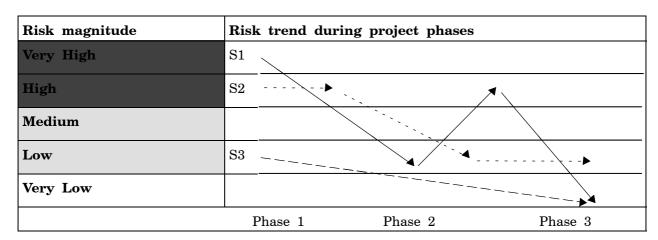


Figure 7: Example of a risk trend

5.2.4.3 Task 9: Submit risks for acceptance

The following activities are included in this task:

- Submission of the risks for formal risk acceptance by the appropriate level of management.
- b. Return to Task 6 for risks not accepted.

⁴⁾ In the example, the evolution of S1 shows that, in spite of risk reduction efforts, risk trend can worsen before improvement.



6



Risk management implementation

6.1 General considerations

- a. Risk management is performed within the normal project management structure, ensuring a systematic risk identification, assessment and follow-up of risks.
- b. Risk management is implemented as a team effort, with tasks and responsibilities being assigned to the functions and individuals within the project organization with the most relevant expertise in the areas concerned by a given risk.
- c. The results of risk management are considered in the routine project management process and in the decisions relative to the baseline evolution.
- d. Risk management draws on existing documentation as much as possible.

6.2 Responsibilities

The responsibilities for risk management matters within the project organization are described in the risk management plan. The following approach applies:

- a. The project manager acts as the integrator of the risk management function across all concerned project domains. The project manager has overall responsibility for integrated risk management within a project and reports the results of the risk management task to the next higher level in the project hierarchy. The project manager defines who in the project is responsible for the control of the risks in their respective domains, and what their communication, information and reporting lines, and responsibilities are for risk management matters.
- b. Each project domain (such as engineering, software, verification, and schedule control) manages the risks emanating from its domain or being assigned to its domain for treatment, under the supervision of the project manager.
- c. Risks are formally accepted by the next higher level responsibility within the project hierarchy.



6.3 Project life cycle considerations

Risk management activities take place during all project phases. The following project activities are concerned with risk management:

- a. Project feasibility studies, trades, and analyses (such as design, production, safety, dependability, and operations).
- b. The allocation of tasks, manpower, and resources according to the ranking of risks.
- c. The evolution of the technical concept through iterative risk assessment.
- d. Evaluation of changes for risk impact.
- e. The development, qualification, acceptance, and running of the project by using risk assessment as a diagnostic tool and for identifying corrective actions.
- f. Assessment of the overall risk status of projects as part of all formal project reviews.

6.4 Risk visibility and decision making

- a. Management processes and information flow within the project organization ensure a high visibility of the prevailing risk. Risk information is presented to support management decision making, including an alert system for new risks.
- b. Action plans are prepared covering all outstanding risk items whose magnitudes are above the level specified in the project risk management policy to increase their visibility, to permit rapid decision making, and to ensure that their status is regularly reported to the relevant management level, and to all actors impacted by the risk consequences.
- c. Information about all identified risks and their disposition is kept in a record.

6.5 Documentation of risk management

- a. Risk management documents are maintained so that each step of the risk management process and the key risk management results and decisions are traceable and defensible.
- b. The risk management process draws on the existing project data to the maximum extent possible, but documentation established specifically for risk management includes information on project-specific risk management policy; objectives and scope; the risk management plan; the identified scenarios; likelihood of events; risk results; risk decisions; records of risk reduction and verification actions; risk trend data; and risk acceptance data.
- c. The data emanating from risk management activities are recorded in a risk management database containing all data necessary to manage risks and document the evolution of risks over the whole duration of the project. The database is a living document, and is maintained current. Extracts from the database are presented at project meetings, reviews and milestones as required by the risk management plan. Items to be candidates for "lessons learned" are identified. The database is accessible to actors as appropriate.
- d. Example forms for the registration and ranking/logging of risk items are presented in Annex A to this Standard.

7

Risk management requirements

7.1 General

The requirements in this section are numbered. Each numbered requirement is composed of the wording of the requirement proper, and accompanied by an explanatory text attached to the general requirement (aim), and the expected output.

7.2 Risk management process requirements

7.2.1

The basis for risk management shall be the four-step process and nine tasks illustrated in Figures 1 and 2 of this document. The starting point for risk management shall be the formulation of the risk management policy at the beginning of the project.

AlM: Establish a risk management policy for the project concerned:

- meeting customer requirements;
- covering all project domains such as management, engineering, performance, schedule, and cost;
- taking into account the project resources such as margins in schedule, cost, performance, and power;
- establishing scoring and risk ranking criteria allowing actions and decisions on the treatment of individual and overall risks;
- defining requirements for risk management.

EXPECTED OUTPUT: Risk management policy, methods, and formats, as specified in the DRD in Annex B.

7.2.2

A risk management plan shall be established by each supplier.

AlM: Assemble in a single document all elements necessary to ensure implementation of a risk management commensurate with the project domains, organization, and management, while meeting customer requirements.

EXPECTED OUTPUT: Risk management plan, as specified in the DRD in Annex C.



7.2.3

Risk scenarios shall be identified.

AlM: Identify risk scenarios in a structured way for all domains (such as management, engineering, software, test, and operations), using available information sources such as:

- previous analysis, lessons learned, and historical data;
- expert interviews and experience data;
- data extrapolation;
- simulations, test data, and models;
- detailed safety and dependability analysis (see ECSS-Q-30 and ECSS-Q-40);
- analysis of all work breakdown structures and levels;
- comparison of goals and plans;
- analysis of resources;
- analysis of suppliers;
- analysis of proposed changes;
- test results;
- non-conformance reports;
- time-frame consideration.

EXPECTED OUTPUT: List of risk scenarios.

7.2.4

The risk scenarios shall be assessed.

AlM: To facilitate understanding and comparison of the identified risk scenarios by applying the scoring method and scheme defined in the risk management policy.

 $\begin{array}{ll} \hbox{EXPECTED OUTPUT:} & \textit{Criticality scoring for each risk scenario and overall risk} \\ & \textit{overview.} \end{array}$

7.2.5

The risk scenarios shall be analysed for their acceptability.

NOTE In the context of risk management, acceptance can mean that even though a risk is not eliminated, its existence and magnitude are acknowledged and tolerated.

AlM: Identify acceptable risks, which are not subject to risk reduction, and unacceptable risks subject to risk reduction.

EXPECTED OUTPUT: Lists identifying acceptable risks and unacceptable risks.

7.2.6

Risks shall be reduced in accordance with the risk management policy.

AlM: Reduce unacceptable risks to an acceptable level applying methods aiming at reducing the probabilities or severity of risk scenarios, or reducing the uncertainties in risk data, applying measures such as:

- modification of requirements or contract;
- change of design, baseline, or project structure;
- introduction of failure tolerance in accordance with ECSS-Q documents;
- acquisition of additional resources or redirection of resources;



— augmentation of test or analysis.

EXPECTED OUTPUT: List of resolved risks; list of unresolved risks.

7.2.7

The overall risk after consideration of the risk reduction shall be determined.

 $\label{eq:AIM:model} \mbox{AlM:} \quad \mbox{To gain an understanding of the impact of potential risk mitigation actions.}$

 $\hbox{\tt EXPECTED OUTPUT:} \quad \textit{Potential remaining overall risk after mitigation actions}.$

7.2.8

Options for acceptance of resolved, acceptable and overall risks shall be defined where appropriate and presented to the appropriate management level, as defined in the risk management plan, for disposition.

AlM: Determination and implementation of the appropriate risk resolution options.

 ${\tt EXPECTED\ OUTPUT:}\quad Options\ for\ acceptance\ of\ risks.$

7.2.9

Unresolved risks shall be presented to the appropriate management level, as defined in the risk management plan, for further disposition.

AlM: Arrive at a disposition of unresolved risks at the management level defined in the risk management plan.

EXPECTED OUTPUT: Disposition records as appropriate.

7.2.10

Residual risks at the end of a risk management cycle shall be submitted to the appropriate management level, as defined in the risk management plan, for acceptance.

 $\label{lem:alpha} \mbox{AlM: } \mbox{ Formal acceptance of residual risks at the appropriate management level.}$

EXPECTED OUTPUT: Disposition records as appropriate.

7.2.11

Risks shall be monitored, communicated, and results shall be displayed.

AlM: Ensure complete and systematic control of the implementation of risk management activities.

EXPECTED OUTPUT: Risk assessment report (see Annex D).

7.3 Risk management implementation requirements

7.3.1

Risk management shall be implemented at each level of the customer-supplier network.

AlM: To provide coherent risk management within the customer-supplier network.

EXPECTED OUTPUT: Risk management is performed at all levels of the customersupplier network.

7.3.2

Risk management shall be implemented in a cost-effective manner, using the existing project organization to the maximum extent.

AlM: To establish a coherent risk management structure, integrated into the project organization, with a view to obtaining benefits that outweigh the cost of risk management implementation.

 $\begin{tabular}{ll} {\it EXPECTED OUTPUT:} & \it Risk-management-enabled\ project\ organization, risk\ management\ schemes\ and\ procedures. \end{tabular}$



7.3.3

The risk management process shall be monitored.

AIM: To provide visibility of the risk management process within the organization.

EXPECTED OUTPUT: Information on the ongoing risk management process.

7.3.4

Lessons-learnt exercise on the risk management process shall be performed.

AIM: Continuous improvement of the risk management process.

EXPECTED OUTPUT: Feedback information on positive and negative experiences during the implementation of the risk management process.

7.3.5

Recognized improvements to the risk management process shall be implemented with the project progress.

AIM: To improve the risk management process.

EXPECTED OUTPUT: Up-to-date improved risk management process.



Annex A (informative)

Risk register example and ranked risk log example



RISK REGISTER (Example)

Project:	Organization:	:	Source:				Date:	
WBS Ref.:			Controlled by:	d by:			Issue:	
			Supported by:	d by:				
		RISK SCENAR	SCENARIO and MAGNITUDE	IAGNITUD	E			
No. Risk scenario title:	io title:							
Cause and consequence:								
Severity (S)		Likelihood (L)		Risk	RED	YELLOW	GREEN	Risk domain
Negligible Significant Major Critical Catastrophic 3 4 5	phic Minimum A	Low Medium High B C D	Maximum E		(*)	(*)	(*)	(**)
		RISK DECISION and ACTION	SION and	ACTION				
Accept risk \square			Reduc	Reduce risk				
Risk reduction measures:		Verification means:	Si		田 ::	Expected ri risk index):	sk reduct	Expected risk reduction (severity, likelihoodrisk index):
Action:					w	Status:		
Agreed by project management:								Risk rank:
Name: Date:		Signature:						
Notes (*) Mark box as appropriate for the value of "R" (risk index), according to the criteria defined in the risk management policy. (**) Indicate risk domain (e.g. technical, cost or schedule).	value of "R" (ris	sk index), according to edule).	o the criteria	a defined in	the risk 1	nanagemeni	t policy.	



RANKED RISK LOG (Example)

Project:			Organization:					Date: Issue:
Rank	No.	Risk scenario title		Red	Yellow	Green	Risk domain	Actions and status
				(*)	(*)	(*)	(**)	
Notes (*) Mark man (**) Indi	tes Mark box as approp management policy. Indicate risk domai	Notes (*) Mark box as appropriate for the value of "R" (Risk inc management policy. (**) Indicate risk domain (e.g. technical, cost or schedule).	value of "R" (R	tisk inde edule).	x) from	the risk	register, acco	Notes (*) Mark box as appropriate for the value of "R" (Risk index) from the risk register, according to the criteria defined in the risk management policy. (**) Indicate risk domain (e.g. technical, cost or schedule).





Annex B (normative)

Risk management policy document DRD

B.1 DRD identification

B.1.1 Requirement identification and source document

ECSS-M-00-03B, requirement 7.2.1.

B.1.2 Purpose and objective

The objective of the risk management policy document is to describe the objectives and principles of risk management in the context of the project and to give a high level outline of how we perform risk management, and what are the criteria for classification and acceptance of risks.

B.2 Expected response

B.2.1 Response identification

The requirements for document identification contained in ECSS-M-50 shall be applied to the risk management policy document.

B.2.2 Scope and content

The risk management policy document shall provide the information presented in the following sections:

<1> Introduction

The introduction shall describe the purpose and objective of the risk management policy document.

<2> Applicable and reference documents

The risk management policy document shall list the applicable and reference documents in support to the generation of the document.

<3> Resources

The risk management policy document shall describe the set of project resources that are affected by risk and thereby have an impact on the project objectives.



<4> Project goals and resource constraints

The risk management policy document shall describe the project objectives and the resource constraints of the project and possibly name the project's critical success factors.

<5> Risk management strategy and approach

- a. The risk management policy document shall provide an overview of the risk management approach, to include the status of the risk management effort, and a description of the project risk management strategy consistently deriving from the project's objectives.
- b. Margins should be stated and if relevant the apportionment of risk between customer and supplier.

<6> Ranking scheme for risk goals

The risk management policy document shall contain the definition of a ranking scheme for risk goals according to the requirements of the project.

<7> Scoring schemes

The risk management policy document shall state the scoring schemes for the severity of consequences and the likelihood of occurrence for the relevant tradable resources, e.g. as proposed in the standard.

<8> Risk index scheme

The risk management policy document shall contain the description of the method or tool by which the magnitudes of risks of the various risk scenarios are denoted.

<9> Action criteria

The risk management policy document shall state the criteria to determine the actions to be taken on risks of various magnitudes and the associated risk decision levels in the project structure e.g. as proposed in the standard.

<10> Individual risk acceptance

The risk management policy document shall describe the acceptance criteria for individual risks.

<11> Ranking and comparison of risks

The risk management policy document shall describe the method for the ranking and comparison of identified risk items where the ranking reflects on the potential direct consequence and impact of the risk to other risk areas or processes.

<12> Overall risk

The risk management policy document shall state the definition of the overall project risk, its measurement method and method of acceptance.

<13> Communication

- a. The risk management policy document shall describe the strategy and the formats for communicating risk data to the decision makers and for monitoring the risks.
- b. An escalation strategy should be described addressing how the information associated with each element of the risk management process is determined and made available to the participants in the process.



<14> Risk management process and procedures

- a. The risk management policy document shall describe the risk management process to be employed i.e. the review, decision and implementation flow within the project concerning the risk planning, identification, assessment and identification, handling, monitoring and documentation functions.
- b. The risk management policy document shall provide application guidance for each of the risk management functions in the process allowing the project's risk management organization flexibility while ensuring a common and coordinated approach to risk management and the coherence of the responsibilities and interfaces within the risk management process.

B.2.3 Special remarks

The response to this DRD may be combined with the response to the risk management plan DRD.





Annex C (normative)

Risk management plan DRD

C.1 DRD identification

C.1.1 Requirement identification and source document

ECSS-M-00-03B, requirement 7.2.2.

C.1.2 Purpose and objective

The objective of the risk management plan is to provide in a single document all elements necessary to ensure that the implementation of risk management commensurate with the project, organization, and management, while meeting customer requirements.

C.2 Expected response

C.2.1 Response identification

The requirements for document identification contained in ECSS-M-50 shall be applied to the risk management policy document.

C.2.2 Scope and content

The risk management plan shall provide the information presented in the following sections:

<1> Introduction

The introduction shall describe the purpose and objective of the risk management plan.

<2> Applicable and reference documents

The risk management plan shall contain the list of applicable and reference documents, used to support the generation of the document.

<3> Organization

The risk management plan shall describe the risk management organization of the project and shall list the responsibilities of each of the risk management participants.



<4> Risk management policy

The risk management plan shall contain a link to the applicable risk management policy document.

<5> Risk management documentation and follow-up

The risk management plan shall describe the structure, the rules and the procedures used to document the results of the risk management and the follow-up process.

<6> Project summary

The risk management plan shall contain a brief description of the project, including the project management approach.

<7> Description of risk management implementation

The risk management plan shall describe how the risk management process is implemented.

<8> Risk identification and assessment

- a. The risk management plan shall describe the identification and assessment process and procedures for examining the critical risk items and domains, and processes to identify and document the associated risks. It shall also summarize the analysis process for each of the risk domain leading to the determination of an overall risk assessment.
- b. The risk management plan should include the identification of specific metrics for risk assessment.
- c. The risk management plan may include:
 - Overview and scope of the identification and assessment process;
 - Sources of information;
 - Information to be reported and formats;
 - Description of how risk information is documented;
 - · Assessment techniques and tools.

<9> Decide and act

- a. The risk management plan shall describe the risk treatment, which uses the risk assessment report as input.
- b. The risk management plan should specify the criteria of risk acceptance beyond the risk management policy document and mitigation actions that can be used to determine and evaluate various risk handling options.
- c. The risk management plan should identify tools (i.e. name, version and date) that can assist in implementing the risk decision and acting process.

<10> Risk monitoring and communication

- a. The risk management plan shall describe the operational approach that is followed to track, monitor update iterate and communicate the status of the various risks identified.
- b. The risk management plan should provide criteria for the selection of risks to be reported on, identify the reports to be prepared; specify the format; and assign responsibility for their preparation and the frequency of reporting.
- c. Operational escalation procedures should be stated in this subclause ensuring a sufficient alert system and a structured manner of communication.



C.2.3 Special remarks

The response to this DRD may be combined with the response to the risk management policy document.





Annex D (normative)

Risk assessment report DRD

D.1 DRD identification

D.1.1 Requirement identification and source document

ECSS-M-00-03B, requirement 7.2.11.

D.1.2 Purpose and objective

The risk assessment report is the basis for communicating the identified and assessed risks, as well as the subsequent follow-up actions and their results.

D.2 Expected response

D.2.1 Response identification

The requirements for document identification contained in ECSS-M-50 shall be applied to the risk management policy document.

D.2.2 Scope and content

The risk assessment report shall provide the information presented in the following sections:

<1> Introduction

The assessment report shall introduce the following items:

- The purpose and objective of the risk assessment report;
- A brief description of what was done during the identification and assessment exercise, and its outcome;
- Identification of organizations that contributed to the preparation of the document.

<2> Applicable and reference documents

The risk assessment report shall contain the list of applicable and reference documents, used to support the generation of the document.

<3> Overview

The assessment report shall briefly describe what was done during the identification and assessment exercise.



<4> Method of assessment

The assessment report shall describe how the risks in question were identified, which inputs, method, tool(s) were used, and which people were involved.

<5> Principle

The assessment report shall describe the basics of the identification and assessment method (e.g. interviewing method), including the justification for the method(s) selected.

<6> Consolidation

- a. The assessment report shall describe the consolidation approach for the overall risk assessment.
- b. The assessment report shall emphasize items of conflict and highlight the decisions that were taken for consideration in the overall assessment.

<7> Assessment

The assessment report shall give an appraisal of identified individual risks and the overall project risk.

<8> Comparison with earlier assessments

The assessment report shall describe results of the follow-up actions that were taken in comparison with earlier assessment(s).

<9> Conclusions

The assessment report shall describe the conclusions drawn from the identification and assessment, including any statements for future assessments and follow-up actions.

<10> Annexes

The assessment report shall contain the following information:

- risk register;
- · ranked risk log;
- · rating scheme;
- overall risk rating;
- other analysis.

D.2.3 Special remarks

None.



Annex E (informative)

Contribution of ECSS Standards to the risk management process

E.1 General

Other ECSS Standards contain requirements relevant to the risk management process. The main domains covered in level 1 and 2 standards are listed below.

E.2 ECSS-M Standards

- ECSS-M-00: This document, ECSS-M-00-03, is considered an extension of the requirements on risk management of ECSS-M-00.
- ECSS-M-10, ECSS-M-20: Partitioning the project into technical and manageable elements ensures that items or tasks at risk can be unambiguously identified and allocated, and interfaces contributing to risk identified.
- ECSS-M-30: Partitioning the project into phases with reviews at critical project stages provides significant events for reviewing the identified risks and eventually assessing new risk scenarios evolving with the project progress, applying the risk assessment policy adopted for the project.
- ECSS-M-40, ECSS-M-50: The configuration and information/documentation management ensures that all documentation and data of relevance for the risk management process are available and controlled in a systematic manner.
- ECSS-M-60: Controlling the schedule and cost of the project ensures that deviations with a bearing on identified risks are detected and remedied, or that risks can be re-assessed in the light of these deviations.
- ECSS-M-70: The logistics support analysis contributes to risk management by providing the data underlying the assessment of risks influenced by operations, maintenance and disposal of the project hardware and software items.

E.3 ECSS-Q Standards

- ECSS-Q-00: The product assurance control processes contribute to the overall risk management process.
- ECSS-Q-20: The control over product quality ensures that the products affected by risk management are controlled to meet their specifications.



- ECSS-Q-30, ECSS-Q-40: The dependability and safety related activities apply where risks are linked to dependability and safety.
- ECSS-Q-60, ECSS-Q-70: The choice of EEE components, material, mechanical parts and processes influence the function and dependability of the design and have therefore an impact on risks.
- ECSS-Q-80: The correct functioning of software has an influence on risks related to the functioning of the system.

E.4 ECSS-E Standards

- ECSS-E-00, ECSS-E-10: The engineering and system engineering processes provide a breakdown of engineering activities into manageable and controllable entities, and the demonstration of achievement of the customer's technical requirements. They are essential for identifying and assessing technical risks, and the verification of requirements with a bearing on risk.
- ECSS-E-20 to ECSS-E-70: The design of electronic and electrical, mechanical, communications, control and ground support systems and their software as well as of the overall system software has an influence on risks related to the functioning of the system.



Bibliography

ECSS-M-00-02A	Space project management — Tailoring of space standards
ECSS-M-30	Space project management — Project phasing and planning
ECSS-Q-30	Space product assurance — Dependability
ECSS-Q-40	Space product assurance — Safety





ECSS Document Improvement Proposal			
1. Document I.D.	2. Document date	3. Document title	
ECSS-M-00-03B	16 August 2004	Risk management	
	nent (identify clauses, subclauses		
5. Reason for recommendation			
6. Originator of recommendation			
Name:	Organization:	7 Data of sul	
Address:	Phone: Fax: e-mail:	7. Date of submission:	
8. Send to ECSS Secretariat			
Name:	Address:	Phone: +31-71-565-3952	
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ESA-TEC/QR	2200 AG Noordwijk The Netherlands	e-mail: Werner.Kriedte@esa.int	

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